Indiana Vocational Rehabilitation Claim Payment System (VR-CPS) Office Hours

VR-CPS Office Hours is a great way for VR-CPS users to learn about specific topics and interact with Vocational Rehabilitation and Public Consulting Group staff to get immediate answers to questions pertaining to the claim payment system.

***Who should attend?*** While all users of the system are welcome to attend, these monthly sessions will be geared towards those businesses, agencies and individuals who provide goods or services to or on behalf of VR participants. If you are a Guardian or VR Participant registered in VR-CPS, you should reach out to [VRVendor@fssa.in.gov](mailto:VRVendor@fssa.in.gov) for an individualized session tailored more directly to your needs.

***What happens during VR-CPS Office Hour?*** We will spend 20 - 30 minutes demonstrating the monthly topic and answering questions related to that topic. The remaining time will be allotted to answer any and all VR-CPS related questions. Questions like:

* How do I add multiple claims at once?
* How do I keep track of my new or outstanding authorizations?
* How do I track my payments?

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Please request accommodations at least three days in advance by emailing invrclaimpay@pcgus.com.